



# UKG™ Services

For Human Capital  
Management  
Technologies

## End-to-End UKG Service and Support

GP Strategies® is a global performance improvement company helping clients streamline their Human Capital Management (HCM) processes utilizing UKG.

### Why GP Strategies and UKG?

As a trusted UKG partner, GP Strategies offers comprehensive services for the complete UKG suite. Our UKG practice is full of consultants with more than 20 years of experience working with clients of all sizes and all industries.

### Implementation and Upgrades

GP Strategies has a dedicated team with expert knowledge on UKG, a leader in HCM and workforce management software, and best practices regarding processes. Our team of consultants can help you with:

- Requirements gathering
- Implementation and configuration
- Custom development
- External integrations
- Hosting and environment design



## Support and Training

Our Level 1 help desk and comprehensive support services cover all UKG technical issues. You can customize your support package based solely on what you and your employees require—no more paying for support that you don't need. Our team of consultants can help you with:

- Ongoing outsourced administration
- Ad hoc administrative support
- Zendesk ticket support

## Integrations

When you have multiple applications to cover all your organization's needs, it is vital that they are integrated properly to ensure that you create a seamless experience for your users. Our technical team has extensive experience integrating third-party platforms, including those with open source codes, to your core HR applications.

## UKG and SAP® Partnership

### Workforce Management Software

To meet the rising demand in the market across SAP SuccessFactors® and UKG customers, GP Strategies has combined their practices to create a better experience for all organizations considering implementing UKG into an SAP SuccessFactors landscape. UKG is a leading provider of workforce management software, and if your organization currently has SAP in place, GP Strategies can implement UKG into your SAP environment.



Tap  
into our  
expertise

• • • UKG delivers the agility and transparency you need to  
**achieve business success.**

For more information on how to implement UKG into your SAP environment,  
contact us at [HTSSales@gpstrategies.com](mailto:HTSSales@gpstrategies.com)



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